

Discounted Software for students of TU Wien, without printed documentation, only for non-commercial use, available for download.

### Products, e.g.:

#### Graphic/Visualization:

MS Visio, OriginPro, SigmaPlot, SOLIDWORKS

#### Mathematics:

Maple, Mathcad, Mathematica, MATLAB, SPSS

#### Office Automation:

EndNote, MS Project, MS Office 365 ProPlus

#### PC System Software:

MS Windows 10, 8.1, 7

#### Programming, Utilities:

Avira Antivirus, Sophos Anti-Virus, MS Visual Studio

### Download

[www.it.tuwien.ac.at/studentensoftware/](http://www.it.tuwien.ac.at/studentensoftware/)

### TUcard Kiosks

Newly registered students will receive the TUcard automatically.

For each additional semester the validity of the TU-card has to be extended at a kiosk.

Locations: Karlsplatz 13, Wiedner Hauptstr. 8-10, Gußhausstr. 27-29, Getreidemarkt 9, Stadionallee 2, Franz Grill Str. 9, Favoritenstraße 9-11

[www.it.tuwien.ac.at/tucard/verlaengerung/](http://www.it.tuwien.ac.at/tucard/verlaengerung/)

### Service Center:

Monday to Friday, 8 a.m to 5 p.m.  
Opengasse 11, ground floor

Information, assistance, accounts, reset forgotten passwords (show your student ID), TUcard related problems, registry for Handy-Signatur.



e-mail: [help@it.tuwien.ac.at](mailto:help@it.tuwien.ac.at)

Web: [www.it.tuwien.ac.at/student/](http://www.it.tuwien.ac.at/student/)

Registry for Handy-Signatur:

[www.it.tuwien.ac.at/handysignatur/](http://www.it.tuwien.ac.at/handysignatur/)

Your Handy-Signatur can be used to reset your TU Password.

### Helpful Links

Campus Information System: [tiss.tuwien.ac.at](http://tiss.tuwien.ac.at)

Login: *StudentID* and *TU Password*

Student Representation: [www.htu.at](http://www.htu.at)

Jobs, Career Center: [www.tucareer.com](http://www.tucareer.com)

eLearning (TUWEL): [tuwel.tuwien.ac.at](http://tuwel.tuwien.ac.at)

TU Library: [www.ub.tuwien.ac.at](http://www.ub.tuwien.ac.at)

Admission Office:

[www.tuwien.ac.at/dle/studienabteilung/](http://www.tuwien.ac.at/dle/studienabteilung/)

### IT Solutions

IT Services  
for  
students  
at TU Wien

Summer Semester 2019

# INTERNET-SERVICE

## TU Password

The TU Password, chosen during the Student pre-enrolment (<https://tiss.tuwien.ac.at/studium/studentenerstanmeldung/neu>) enables you access to e-mail, WLAN, VPN and fileservice for students. When registering for our services, you agree to abide by the rules of the university ([www.it.tuwien.ac.at/regelungen/](http://www.it.tuwien.ac.at/regelungen/)).

In case you forget your TU Account password please contact the TU.it Service Center or reset it yourself using your Handy-Signatur.

## Student Server

Your student server account gives you access to your e-mail and home-directory (disk space), and also access to the workstations in the computer rooms. Your password by default is the TU Passwort; you can change it anytime here:

<https://service.zid.tuwien.ac.at/student/>.

## Personal e-mail Address, Webmail

Your e-mail address is:  
**eStudentID@student.tuwien.ac.at.**  
 You can set up an address like  
**vorname.nachname@student.tuwien.ac.at**  
 in TISS.

Server: [mail.student.tuwien.ac.at](mailto:mail.student.tuwien.ac.at)  
 Configuration:  
[www.it.tuwien.ac.at/student/internet\\_services/e\\_mail/](http://www.it.tuwien.ac.at/student/internet_services/e_mail/)  
 Webmail:  
<https://mail.student.tuwien.ac.at/webmail/>  
 Select server mail.student.  
 Login with account from the student server.

# Internet Access, WLAN, VPN

WLAN networks für students: tunet, eduroam  
 Instructions: [www.it.tuwien.ac.at/tunet/wlan/](http://www.it.tuwien.ac.at/tunet/wlan/)

VPN enables complete access to all (internal) web services of TU Wien:  
[www.it.tuwien.ac.at/tunet/vpn/](http://www.it.tuwien.ac.at/tunet/vpn/)

Login with eStudentID@student or eStudentID@student.tuwien.ac.at and TU Password.

## Storage

Storage (fair use, 2 GB guaranteed) at server home.student.tuwien.ac.at (automatically connected home directories in the computer rooms). Remote access via SCP or Samba.  
[www.it.tuwien.ac.at/student/internet\\_services/home/](http://www.it.tuwien.ac.at/student/internet_services/home/)  
 Login with account from the student server.

## Info-Terminals (TU Intranet):



Karlsplatz 13: foyer/aula, next to lecture hall HS 8, next to the Admission Office, Gußhausstraße 27-29: foyer/aula, „Freihaus“: study room, 1st floor,

## u:book Sale

Sale of high quality notebooks with extended service for universities.  
 Next sale: 25.02. - 24.03.2019  
[ubook.at](http://ubook.at)

# COMPUTER ROOMS: MORE THAN 250 PCs

FHA	Freihaus foyer/aula („snake,“) ground floor, red area
FH1, FH1a	Freihaus, ground floor, red area
FH3	HTU FS Physik: Freihaus, 2nd floor, yellow area, next to lecture halls 2, 3, 4
GHA	Gußhaus, foyer/aula Gußhausstraße 27-29, ground floor
GH1	Gußhaus – old building, Gußhausstraße 25, 3rd floor
GH3	Gußhausstraße 27-29, ground floor
BIB	Main library, Resselgasse 4, 1st floor
PM	Operngasse 11, ground floor
TR	Treitlstraße 3, 1st floor, next to FS Informatik
GM	Getreidemarkt 9, basement
GM2	Getreidemarkt 9, 1st floor
KP	Karlsplatz 13, stair VII, above HS 7

[www.it.tuwien.ac.at/student/internet\\_raeume/](http://www.it.tuwien.ac.at/student/internet_raeume/)



Wheelchair accessible PCs are provided at Karlsplatz foyer/aula, „Freihaus“, Gußhausstraße 27-29, at „Lehartrakt“, at the Library and at Getreidemarkt 9 next to lecture hall „Radinger“.