

Discounted Software for students of TU Wien, without printed documentation, only for non-commercial use, available for download.

### Products, e.g.:

#### Graphic/Visualization:

Adobe CC, MS Visio, OriginPro, SOLIDWORKS, ArcGIS Pro

#### Mathematics:

Maple, Mathcad, Mathematica, MATLAB, SPSS

#### Office Automation:

EndNote, MS Project, MS Office 365 A3

#### PC System Software:

MS Windows 10 Pro

#### Programming, Utilities:

Anti-Virus, MS Visual Studio

### Download

[www.it.tuwien.ac.at/en/studentensoftware/](http://www.it.tuwien.ac.at/en/studentensoftware/)

### TUcard Kiosks

Newly registered students will receive the TUcard automatically.

For each additional semester the validity of the TU-card has to be extended at a kiosk.

Locations: Karlsplatz 13, Wiedner Hauptstr. 8-10, Gußhausstr. 27-29, Getreidemarkt 9, Stadionallee 2, Franz Grill Str. 9, Favoritenstraße 9-11

<https://www.tuwien.at/en/tu-wien/organisation/central-divisions/admission-office/tucard>

### Service Center:

Monday to Friday, 8 a.m to 5 p.m.  
Opengasse 11, ground floor

Information, assistance, accounts, reset forgotten passwords (show your student ID), TUcard related problems, registry for Handy-Signatur.



email: [help@it.tuwien.ac.at](mailto:help@it.tuwien.ac.at)

Web: [www.it.tuwien.ac.at/en/students](http://www.it.tuwien.ac.at/en/students)

Registry for Handy-Signatur:

[www.it.tuwien.ac.at/en/handysignatur/](http://www.it.tuwien.ac.at/en/handysignatur/)

Your Handy-Signatur can be used to reset your TUaccount-Password.

### Helpful Links

Campus Information System: [tiss.tuwien.ac.at](http://tiss.tuwien.ac.at)

Login: *StudentID* and *TUaccount-Password*

Student Representation: [www.htu.at](http://www.htu.at)

Jobs, Career Center: <https://www.tucareer.com/eng/>

eLearning (TUWEL): [tuwel.tuwien.ac.at](http://tuwel.tuwien.ac.at)

TU Library: <https://www.tuwien.at/en/library>

Admission Office: <https://www.tuwien.at/en/tu-wien/organisation/central-divisions/admission-office>

### IT Solutions

IT Services  
for students  
at TU Wien

Summer Semester 2022

# INTERNET-SERVICE

## TUaccount-Password

The TUaccount-Password, chosen during the TISS study application (<https://tiss.tuwien.ac.at/aufnahme/aufnahmeverfahren>) enables you access to email, WLAN, VPN and fileservice for students.

When registering for our services, you agree to abide by the rules of the university (<https://www.it.tuwien.ac.at/en/regulations>).

In case you forget your TUaccount-Password please contact the TU.it Service Center or reset it yourself using your Handy-Signatur.

## Student Server Account

Your student server account gives you access to your email and home-directory (disk space), and also access to the workstations in the computer rooms.

Initially your password by default is the TUaccount-Password; you can change it anytime here:

<https://login.tuwien.ac.at/en/passwort>

## Personal email Address, Webmail

Your email address is:

[eStudentID@student.tuwien.ac.at](mailto:eStudentID@student.tuwien.ac.at)

In TISS you can set up an address like

[vorname.nachname@student.tuwien.ac.at](mailto:vorname.nachname@student.tuwien.ac.at)

Server: [mail.student.tuwien.ac.at](mailto:mail.student.tuwien.ac.at)

Webmail: <https://mail.student.tuwien.ac.at/webmail/>  
(select server mail.student)

Username = eStudentID (e.g. e12345678)

Login with student server account.

# Internet Access, WLAN, VPN

WLAN networks für students: TUnet, eduroam  
Instructions:

<https://www.it.tuwien.ac.at/en/services/netzwerkinfrastruktur-und-serverdienste/tunet/wlan>  
VPN enables complete access to all (internal) web services of TU Wien:

<https://www.it.tuwien.ac.at/en/services/netzwerkinfrastruktur-und-serverdienste/tunet/vpn-virtual-private-network>

Initial login with eStudentID@student or eStudentID@student.tuwien.ac.at and TUaccount-Password.

## Storage

Storage (fair use, 2 GB guaranteed) at server home.student.tuwien.ac.at (automatically connected home directories in the computer rooms). Remote access via SCP or Samba. Login with student server account.

<https://www.it.tuwien.ac.at/en/services/arbeitsplatzunterstuetzung/tuit-internet-raeume/internet-arbeitsplaetze/>

## Info-Terminals (TU Intranet):



Karlsplatz 13: foyer/aula and 1st floor next to lecture hall HS 8  
Gußhausstraße 27-29: foyer/aula, Freihaus: foyer/aula  
Treitlstrasse 3: foyer/aula,  
Favoritenstraße 9-11: foyer/aula,  
Getreidemarkt 9: BDEG, BBEG, BIEGC



Wheelchair accessible PCs are provided at Karlsplatz foyer/aula, „Freihaus“, Gußhausstraße 27-29, Favoritenstraße, at the Library and at Getreidemarkt 9 BDEG.

# COMPUTER ROOMS: MORE THAN 198 PCs

FHA	Freihaus foyer/aula („snake,“) ground floor, red area
FH1, FH1a	Freihaus, ground floor, red area
FH3	HTU FS Physik: Freihaus, 2nd floor, yellow area, next to lecture halls 2, 3, 4
GHA	Gußhaus, foyer/aula Gußhausstraße 27-29, ground floor
GH1	Gußhaus – old building, Gußhausstraße 25, 3rd floor
GH2, GH3	Gußhausstraße 27-29, ground floor
BIB	Main library, Resselgasse 4, 1st floor
TR	Treitlstraße 3, 1st floor, next to FS Informatik
GM	Getreidemarkt 9, basement
GM2	Getreidemarkt 9, 1st floor
KP	Karlsplatz 13, stair VII, above HS 7

<https://www.it.tuwien.ac.at/en/services/arbeitsplatzunterstuetzung/tuit-internet-raeume>

## u:book Sale

Sale of high quality notebooks with extended service for universities.

Next sale: 21.2. - 21.3.2022

[ubook.at/en/](http://ubook.at/en/)