

Hotlines

Service Center

If you have a question or a problem concerning the services of the TU.it please don't hesitate to contact the Service Center. Somebody will be there with a good command of the English language.

The Service Center is located at:

1040 Wien, Operngasse 11, EG

Walk-in hours: **Monday to Friday, 8 a.m to 5 p.m.**

Tel: (01) 58801-42002

Fax: (01) 58801-42099

E-Mail: help@it.tuwien.ac.at

TUNET Status

Bei Störungen im Netz wenden Sie sich bitte via Mail an trouble@noc.tuwien.ac.at oder telefonisch an das TUNET Störungstelefon 58801-42003

TUNET Status (Icinga 1.9.1) last Change 2019-03-23 08:27:02

gateway1.statistik (kom) host status DOWN since 2019-03-21 06:01:41

gateway1.statistik (tu) host status DOWN since 2019-03-21 06:01:03

[Queries](#) via [Ticket System Online Portal](#)

Technical problems with: TUNET, external connections, and network servers:

Tel: (01) 58801 - 42003

E-Mail: trouble@noc.tuwien.ac.at

IT-Security:

E-Mail: security@tuwien.ac.at
